

Exhibit

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From: Kate McShane [kmcshane@starbucks.com]
Sent: 10/16/2017 11:02:18 PM
To: AC-Area 82 - CO DM - US [4523500082@starbucks.com]
Subject: FW: Hot Shots - Fly insecticide in stores - DOH VIOLATION
Attachments: Hot shot violation.pdf; TRIM_20171016_011127.mp4

Team

Please see and connect with your SM's about ensuring that they are not using Hot Shots – see below and attached email from Rami

Kate

From: Rami Kranz <rkrantz@starbucks.com>
Date: Monday, October 16, 2017 at 11:07 AM
To: Ross Shadix <Ross.Shadix@starbucks.com>
Cc: Kate McShane <kmcshane@starbucks.com>, Carla Ruffin <cruffin@starbucks.com>, Ron Shuler <rshulerj@starbucks.com>, Alexis Vertucci <avertucc@starbucks.com>, Jasmine Onumah <jonumah@starbucks.com>
Subject: Hot Shots - Fly insecticide in stores - DOH VIOLATION

Hi all,

The DOH are hot for citing Hot shots in stores. By law, partners can't be in a store for more than Four hours in a 24hr period, with only one hot shot.
Please see attached video, it shows one store with 9 hot shots on top of the FOH cabinets. Pest control company is finding out which store this is.
Attached is also a DOH violation for a hot shot in one of our stores.

Please, I ask again, for our partners safety, health and brand (protecting A grade), pass on this message onto the DM/SM and have them all removed.

Thank you,



Rami Kranz
Manager, Quality Assurance
New York Metro & Mid Atlantic Region
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